



## Newsletter

MAY 2020 – VOLUME 3, ISSUE 5



Dear Residents:

As we all know, per Governor Greg Abbott's Executive Order, all schools are to remain closed for the remainder of the 2019-2020 school year.

We have seen so many wonderful projects you and your children have done while at home. It brings us great joy to know that we are all coping well and will not let these unprecedented times affect or impact our community. All of you have given and donated unselfishly to charitable organizations during this time of need as well.

As of the publishing and release of this newsletter, you should have been informed via e-blast that our Annual Homeowners' Meeting originally scheduled for May 4<sup>th</sup> has been postponed until early Fall or the next few months, dependent on the crises we are facing with COVID-19.

As of Monday, April 27<sup>th</sup>, Governor Abbot nor our local government have cancelled social gatherings or social distancing requirements. We are still operating under strict constraints on meetings, social events, etc. We will be conducting our next scheduled Board Meeting on Wednesday, May 6<sup>th</sup> at 7 p.m., virtually, via Zoom. A notice will be sent to you so that you may participate or attend the Board meeting virtually as well. As social gatherings and social distancing have not been lifted by the state and local government, the Memorial Day Ice Cream Social will have to be cancelled as well. This too, will also delay the opening of our community pool. Please know that we are following CDC guidelines in wanting to protect everyone's health, safety and well-being. We apologize in advance for any inconvenience this may have caused. Our community's health and safety IS our main concern.

As there was some confusion regarding the proposed basketball court language in last month's newsletter, the Board has decided to consult with the HOA attorney to clarify the language so that is clear and concise. As our annual meeting has been postponed, this will allow us more time to finalize the basketball goal portion of the DCCR amendments for voting. Please look to our upcoming months newsletters for all proposed amendments.

We would also like to take this time to acknowledge and honor all mothers, step mothers, adoptive mothers, grandmothers, aunts, and sisters, in wishing them a very Happy Mothers' Day.

Please be safe, keep your loved ones safe, follow social distancing, and wash your hands as often as possible with soap for at least 20 seconds.

Please remember to reach out to the Board of Directors if you have any community concerns at: [PreserveHOAboard@yahoo.com](mailto:PreserveHOAboard@yahoo.com)

Best Regards,

Board of Directors

### MESSAGE FROM DAMC:

*In accordance with the State of Texas, Bexar County and the City of San Antonio emergency declaration, DAMC's office continues to be closed to the public until further notice. We continue to be available to handle all operational needs by email and phone. ~*

*Thank you.*

THANK YOU TO ALL OUR  
HEALTHCARE PROFESSIONALS AND  
FIRST RESPONDERS IN OUR  
PRESERVE COMMUNITY  
DURING THIS  
DIFFICULT TIME

## What's Inside

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## The Preserve at Alamo Ranch New Resident Welcome

Welcome to the Preserve at Alamo Ranch! We hope you will find this neighborhood just as friendly and enjoyable as we have.

Our neighborhood has 449 homes in the fastest growing area of San Antonio – Alamo Ranch, where neighbors enjoy a feeling of familiarity to one another and share a strong sense of community.

Please welcome our new neighbors to the community.

### POOL SECTION:

Ernest & Michelle Escareno  
Limestone Trail

### TRAILS/MODELS SECTION:

Gerald & Jillian Boetsch  
Glasscock Trail

Tyrel & Hadar Mosness  
Glasscock Trail

### COVES SECTION:

Jefflyn & Paulus Andrew  
Colorado Cove

Katie Nguyen  
Colorado Cove



is a day of remembrance for those who have died in service of the United States of America.

## National Moment of Remembrance

The “**National Moment of Remembrance**” resolution was passed in December 2000 which asks that at 3 p.m. local time, for all Americans “To voluntarily and informally observe in their own way a moment of remembrance and respect, pausing from whatever they are doing for a moment of silence or listening to ‘Taps.’”



## Calling Our Management Company, DAMC, After Hours

After regular business hours, our management company, DAMC, has a very efficient emergency response system in place in order to respond to appropriate emergencies, which are situations that can cause the damage of property.

Our management company can do little about your neighbor's dog barking at 3:00 a.m., but a call to the neighbor or, as a last resort, to the local police about the disturbance may help get immediate attention.

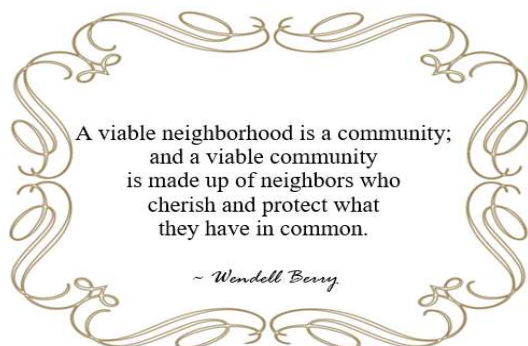
The best way for this kind of a situation to be handled in the long term, is for you and your other affected neighbors to report it in writing to the Board of Directors in care of management, or Eva Hecox.

Prowlers and vandals are best handled by the Bexar County Sheriff's Office. That is not to say that the Board or management does not want to know about this activity. They do, in order to monitor the community, but the quickest, most effective response and enforcement will come from the Sheriff's Department.

However, if a broken common area sprinkler or irrigation timer is threatening property, the management company should be notified so that the landscape contractor can be called to solve the problem.

A rule of thumb to remember when determining whether or not to call the management company after-hours is that if the property threatening situation can be addressed by one of the Association's contractors, and if not reported immediately will cause personal or property damage, then call. After hours on-call personnel will be notified and the situation addressed.

Remember, our Board of Directors and management depend upon the eyes and ears of the community to make sure that all of the community's needs are met. Please don't hesitate to contact management during normal business hours with any questions you may have about the after-hours policy.



## NOTICE: TEMPORARY CLOSURE OF COMMUNITY POOL

In light of the ongoing and unprecedented crises due to COVID-19, our community pool will remain closed until further notice.

The Board of Directors understand your frustrations with the schools now closed for remainder of school season, children cooped up inside, hot weather temperatures upon us. This was a difficult decision, but the Board had to err on the side of caution for everyone's health and safety.

**Governor Greg Abbott's most recent executive order of April 27, 2020, reiterated:**

***"...People shall avoid visiting bars, gyms, public swimming pools, interactive amusement venues such as bowling alleys and video arcades, massage establishments, tattoo studios, piercing studios, or cosmetology salons."***

<https://gov.texas.gov/news/post/governor-abbott-issues-executive-order-relating-to-the-expanded-reopening-of-services>

Although our pool is a private and not a public pool, it is a community pool, where large groups gather at times. We MUST maintain and practice safe distancing standards in order to reduce the transmission of COVID-19 as well as minimize in-person contact with people who are not in the same household.

Below is a FAQ regarding pools on CDC's website

### **CAN THE VIRUS THAT CAUSES COVID-19 SPREAD THROUGH POOLS, HOT TUBS, SPAS, AND WATER PLAY AREAS?**

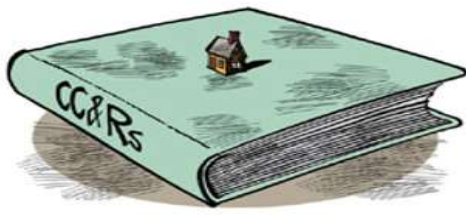
There is no evidence that the virus that causes COVID-19 can be spread to people through the water in pools, hot tubs, spas, or water play areas. Proper operation and maintenance (including disinfection with chlorine and bromine) of these facilities should inactivate the virus in the water.

While there is ongoing community spread of COVID-19 of the virus that causes COVID-19, it is important for individuals as well as owners and operators of these facilities to take steps to ensure health and safety:

- Everyone should follow local and state guidance that may determine when and how recreational water facilities may operate.
- Individuals should continue to protect themselves and others at recreational water venues both in and out of the water – for example, by practicing social distancing and good hand hygiene.
- In addition to ensuring water safety and quality, owners and operators of community pools, hot tubs, spas, and water play areas should follow the interim guidance for businesses and employers for cleaning and disinfecting their community facilities.

<https://www.cdc.gov/coronavirus/2019-ncov/php/water.html>

Again, your safety, health and well-being is our utmost importance to us. We apologize for any inconvenience caused and seek your patience and understanding.



# COVENANT CORNER:

## Association Rules How We All Benefit From Them!

Many people want as few rules as possible, but the fact is that rules help create order out of chaos, they provide for protection of others and for the good of the group. Rules can be changed. If you do not like an association rule, then bring it to the attention of the Board. In the meantime, you owe it to all the residents to obey the rules. Local government also has rules that apply to you. Usually, local government restricts the number of people that can occupy your home. Zoning requirements may limit your ability to use your home as a place of business. Your home may be your castle but the association is the king of laws. Whether the rule was made by your association or local government, it is there for a purpose. Give each rule the benefit of the doubt. Understand the reason for rules governing the close living environment of a community association.

\*\*\*\*\*

## Making Any Changes? Do Not Forget To Obtain Approval First!



Our governing documents require that the Association approve all proposed architectural changes before any work is started. The importance of this requirement cannot be overstated when you consider the reason for such a restriction. Membership in a community association requires compliance to pre-existing conditions and regulations. One of the biggest advantages of these conditions is the protection of our property values. The value of your home is directly related to the condition, appearances and aesthetics of our community as a whole. By regulating the kind and types of architectural changes that can be done, our Association is better able to maintain our property values. Getting our Association to approve all proposed architectural changes is not just a good idea to protect your investment, it is a requirement! If you have any questions, please do not hesitate to contact our Association Manager.

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## Dumping in Greenbelts and Open Spaces



The landscaping contractor for the HOA has discovered unsightly debris in our greenbelt and open space areas. There is to be no dumping whatsoever of any sort on HOA property. Disposal of yard waste, fallen branches, rocks and other landscaping debris removed from a homeowner's property is the sole responsibility of the homeowner

*Article 3.22 Rubbish and Debris of DCCRs states:*

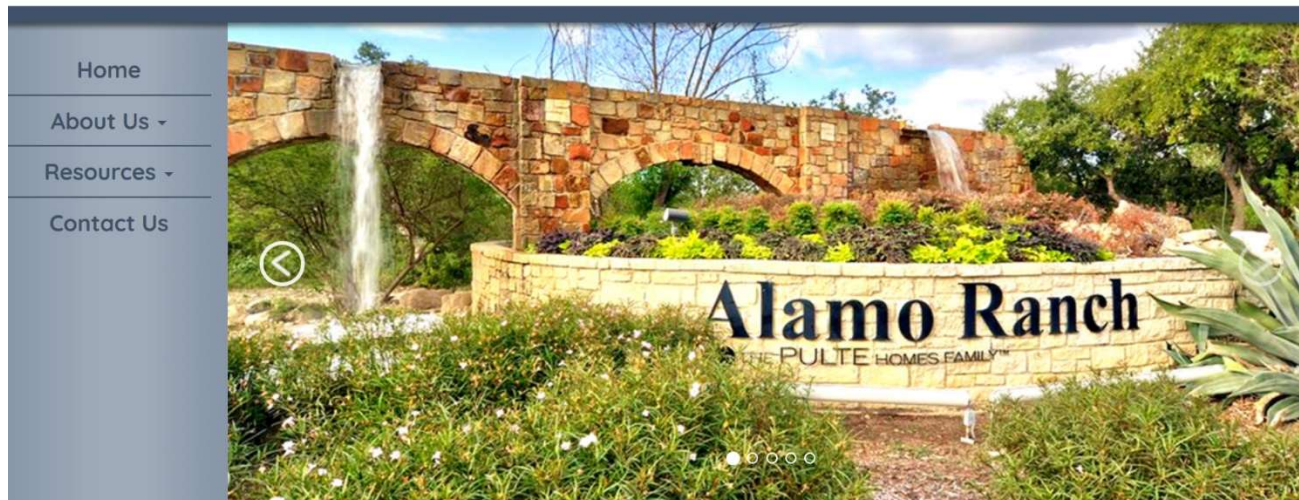
No rubbish or debris of any kind shall be placed or permitted to accumulate upon the Property and no odors shall be permitted to arise therefrom so as to render the **Property\*** or any portion thereof unsanitary, unsightly, offensive or detrimental to any other property or to its occupants. Refuse, garbage and trash shall be kept at all times in covered containers and such containers shall be kept within enclosed structures or appropriately screened from view.

***\*Property is defined as all property (common and individual lots) within the HOA.***

Please remember, that we are all homeowners in this community, and have an equal ownership interest to these areas. When the HOA pays the landscape contractor to clean up the dumping, they bill the HOA hundreds in dollars, and paid with funds received from you all. Also, when there is large pile up of debris, sometimes it can be a haven for snakes or if it rains excessively, it can be a breeding ground for mosquitoes. So please, we ask that you refrain from dumping your trash in greenbelt and open spaces.



# DID YOU KNOW...



The master association for Alamo Ranch, namely, Alamo Ranch Property Owners Association, has a new website and now is available for Preserve at Alamo Ranch homeowners to access and review all information regarding the master association. Please go to: [www.alamoranchpoa.com](http://www.alamoranchpoa.com) and create your account with an email address and password.

## The Original Mother's Day Proclamation

While countries around the world celebrate their own Mother's Day at different times throughout the year, several countries, including the United States, Italy, Australia, Belgium, Denmark, Finland, and Turkey celebrate it on the second Sunday of May.

In the United States, the origins of the official holiday go back to 1870, when Julia Ward Howe – an abolitionist best remembered as the poet who wrote “Battle Hymn of the Republic” – worked to establish a Mother's Peace Day. Howe dedicated the celebration to the eradication of war, and organized festivities in Boston for years.

In 1907, Anna Jarvis, of Philadelphia, began the campaign to have Mother's Day officially recognized, and in 1914, President Woodrow Wilson did this, proclaiming it a national holiday and a “public expression of our love and reverence for all mothers.”

Today's commercialized celebration of candy, flowers, gift certificates, and lavish meals at restaurants bears little resemblance to Howe's original idea. There is nothing wrong with that. But here, for the record's sake, is the proclamation she wrote in 1870, which explains, in her own impassioned words, the goals of the original holiday.



A mother is special, she's more than a friend.  
Whenever you need her, she'll give you a hand.  
She'll lead you and guide you in all that you do.  
Try all that she can just to see you get through.  
Good times and bad times, she's there for it all.  
Say head up, be proud, and always stand tall.  
She'll love you through quarrels and even big fights,  
or heart to heart chats on cold lonely nights.  
My mother's the greatest that I've ever known,  
I think God made my mother like He'd make his own.  
A praiser, a helper, an encourager too,  
nothing in this world that she wouldn't do.  
To help us succeed she does all that she can,  
raised a young boy now into a man.  
I want to say thank you for all that you do,  
please always know mom, that I love you.

Source: <https://www.familyfriendpoems.com/poem/a-true-angel>

# Around the Community

## Community Pool Replaster Project

The community pool replaster project is complete and the pool looks amazing!! A shower rinse station is being added. Perimeter pool fencing paint will be updated with removal of rusted areas and repainting of all. The large umbrella will be pressure washed and repainted as well. We are so excited to see all the final results but also sad in the not knowing when we can open it to the community due to the COVID crisis. Please understand that as soon as we are in the clear to open, there will be a large celebration for all to enjoy.



## **PLAYGROUND IS CLOSED UNTIL FURTHER NOTICE**



As the playground equipment is not cleaned on a daily basis, for your health and safety, and to avoid the spread of the COVID-19 virus, it was decided to close down temporarily the children's' playground area until further notice.

**BULK TRASH PICK UP  
SATURDAY, MAY 2<sup>ND</sup>**



## Coves Section – Colorado Cove Drainage Lot

After years of neglect and individuals dumping yard debris, landscape rocks and other materials in the drainage easement area located on Colorado Cove, the Board approved the clearing and removal of all debris. Please see before and after photos below:

### **BEFORE:**



### **AFTER:**



# More ... Around the Community

## Briscoe Trail Cul De Sac Residents

Enjoyed an evening of relaxation and sounds. Music provided by acoustic guitarist Michael Alanis, who is a regular performer at various restaurants, including The Rustic, bars and hotels. All this fun while still being socially distant in their own driveways. Way to go Briscoe Trail!!



## A BIG SHOUT OUT

TO TARA ARTHUR and SHELLIE BERGO

For their BIG hearts and patience in making hundreds of cloth facemasks during these COVID-19 times at no charge.

You both are an inspiration to us all! Thank you for your generous gifts.



Be sure and follow Board President Ryan Haskins for COVID recipes.

GUARANTEED you will be hungry for more.... OR NOT! 😊



What have you done during these COVID times? Would you like to share your photos? Please email them to the Board for inclusion in our next monthly newsletter. Email: [preservehoaboard@yahoo.com](mailto:preservehoaboard@yahoo.com)



# 2020

SUN

MON

TUE

WED

THU

FRI

SAT

01

02

Bulk Trash  
PickUp 7 a.m

Open House  
Gates Open  
12 p.m. – 5 p.m.

03

04

Trash Pick Up

05

06

Board Meeting  
7 p.m. - Zoom

07

Recycle Day

08

09

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11

Trash Pick Up

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13

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Recycle Day

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Trash Pick Up

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21

Recycle Day

22

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24

25

Trash Pick Up

26

27

28

Recycle Day

29

30



31



# CONTACT INFORMATION

## THE PRESERVE AT ALAMO RANCH

### BOARD OF DIRECTORS

Ryan Haskins, President  
Michael Robles, Vice President  
Mary Ling, Secretary  
Kristen Hess, Treasurer  
Steven Hovsepian, Member at Large  
[preservehoaboard@yahoo.com](mailto:preservehoaboard@yahoo.com)

### COMMITTEES



Alyssa Morales, Social Committee, Chair  
Email: [preservehoasocial@yahoo.com](mailto:preservehoasocial@yahoo.com)

Edward Arroyo, ACC, Chair  
Email: [edward.arroyo@live.com](mailto:edward.arroyo@live.com)

Gene Nowak, Finance Committee, Chair  
Email: [gnowakhwa@yahoo.com](mailto:gnowakhwa@yahoo.com)



### MANAGED BY:

Eva Hecox  
Diamond Association Management & Consulting ("DAMC")  
14603 Huebner Rd., Building 40  
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Fax: 210 -690-1125  
[Eva@damctx.com](mailto:Eva@damctx.com)

### WHEN REPORTING ISSUES

**GATES:** If your remote or code does not work or if the gates are not opening during normal business hours, 8:30 am to 5:00 pm Monday thru Friday, call DAMC at 210-561-0606 or email [accesscontrol@damctx.com](mailto:accesscontrol@damctx.com).

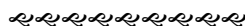
If it is after hours or on the weekend, please call DAMC at 210-561-0606 and press 5. The on call manager will receive the message. When leaving a message, please leave a call back number.

### **STREET LIGHT OUT**

Please email [alyssa@damctx.com](mailto:alyssa@damctx.com). Please provide intersection or address light is in front of. We will contact CPS and please note, it may take up to 10 business days for the light to be fixed.

### **IRRIGATION**

If you see irrigation running on common areas, please report them to [eva@damctx.com](mailto:eva@damctx.com) with the location of the issue, such as "the island where keypad is at Newton Trail." If it is after hours or on the weekend, please call DAMC at 210-561-0606 and press 5. The on call manager will receive the call. When leaving a message, please leave a call back number.



### MASTER ASSOCIATION:



**Barbara Kill**  
Community Manager, CCMC  
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