



NOVEMBER 2019 – VOLUME 2, ISSUE 11



Dear Homeowners:

Another month has come and gone. Cooler weather is now upon us. We just celebrated our Fall Festival last week. We had several vendors on hand for our entertainment. We hope you enjoyed the festivities and took part of the fun.

Now that the holidays will soon be upon us, the Board of Directors have elected to waive street parking restrictions beginning Friday, November 22, 2019 through Monday, December 2, 2019. Holiday dates in December will be posted next month. We understand, college children, family and friends come home for a visit, and you need all the parking space you can get.

It was brought to our attention that our community pool has come into disrepair. At our October 12, 2019 Board of Directors meeting, the Board conducted a formal walk through of the pool premises and made suggestions for improving and/or repairing most of the affected areas. These repairs and/or improvements will be made during the month of November. We thought it more feasible to complete the repairs in November when there is much cooler weather and the pool is not in use much. We will keep you apprised, in advance, of the dates when the pool will be closed. We apologize for any inconvenience.

If there are any questions about this matter, please do not hesitate to contact us at PreserveHOAboard@yahoo.com or our Association Manager, Eva Hecox at eva@damctx.com or (210) 561-0606.

On behalf of the Board of Directors, we would like to wish you all a safe and *Happy Thanksgiving.*

Best regards,

Board of Directors for
The Preserve at Alamo Ranch

Our Committees, We Need You!

The success of our association depends upon getting our members involved in the various committees that the Board of Directors depends upon for support and guidance.

Volunteering to serve on one of the associations committees is a great way to become involved and contribute to our community.

An attractive feature of living in a community association is that it eliminates much of the responsibility of home ownership. But the price of that convenience is sometimes the creation of an atmosphere of apathy.

As owners in community associations we tend to allow that elite group known as "them" or "they" to operate the association, attend related meetings and make important community decisions. However, we need to realize that "them" and "they" are always made up of "I", "We", "You" and "Us".

The Board of Directors is looking for homeowners who are interested in volunteering to serve on an Association committee. There are current openings for our Social Committee, Finance Committee, and ACC Committee. Contact Eva Hecox, our Association Manager, or email the Board for more information.



The Preserve at Alamo Ranch New Resident Welcome

Welcome to the Preserve at Alamo Ranch! We hope you will find this neighborhood just as friendly and enjoyable as we have.

Our neighborhood has 449 homes in the fastest growing area of San Antonio – Alamo Ranch, where neighbors enjoy a feeling of familiarity to one another and share a strong sense of community.

Please welcome our new neighbors to the community.

COVES SECTION:
Antonio & Jessica Valladares Jr
Crosby Cove



November 5, 2019

Early Voting ends November 1, 2019

For sample ballot in Bexar County,
please go to:

<https://www.bexar.org/DocumentCenter/View/4570/Generic-Sample-Ballot-PDF>



NOVEMBER 3RD AT 2 A.M.



November 9th –

Veterans' Day Adults Only Gathering
4-6 pm at the pool. BYOB, food and fun provided

December 15th –

Holiday Lighting Contest

Enter your home at preservehoasocial@yahoo.com no later than December 12th.

Judging will be from 6 - 9 p.m.



WATCH FOR CHILDREN PLAYING



Please be sure and adhere to our posted speed limit of 20 MPH. Also, as schools will be letting out for the upcoming holiday breaks, children will be out enjoying the cooler weather and may be involved in their play, that they may or may not be watching out for you, so please be mindful of them.

Parents, please ensure that younger children are properly supervised at all times.

E-Mail Blast Communication Network



The Board of Directors through DAMC periodically send out notifications via e-blast including newsletters, social events, repair work, safety issues, crime activity, lost pet information, or other issues that are time-sensitive. Our monthly newsletters are also posted on our website. If you, or know of someone who wishes to be added to the email distribution list, please submit by e-mail the following information to our community manager, Eva Hecox at eva@damctx.com the appropriate point of contact:

- Your name
- Your address
- Your phone number (day, evening, and cell phone numbers would be appreciated)
- Your email address (If your email address has changed, please submit both your old and your new email address)

You may submit more than one email address, for example, if you have a different email address than your spouse, you may submit both. The list will be comprised of members from Preserve at Alamo Ranch communities.

By: Consumer Reports News

Dear Valued SAWS Customer,

A proposed rate adjustment to San Antonio Water System's water supply fee and recycled water rates is expected to take effect Jan. 1, 2020.

The 2020 adjustment will increase the average monthly residential water and sewer bill (excluding regulatory pass-through and stormwater fees) from \$65.83 to \$72.38 — a difference of \$6.55 or 9.9 percent.

There are no proposed changes to the water delivery or wastewater rates for 2020.

Rate tables for water supply fee and recycled water by customer type are available at <https://www.saws.org/service/water-sewer-rates/>

The impact on your own bill may be greater than or less than the average depending on your water use.

To estimate how your own bill will change, use the rate calculator at <https://www.saws.org/calculator>.

You can view this information in a printable PDF format below or https://apps.saws.org/latest_news/water_news/docs/WaterNews_2019_10.pdf

PUBLIC NOTICE

DECLARATION OF INTENT TO CHANGE WATER SUPPLY AND RECYCLED WATER RATES



Implementation of water supply and recycled water rates effective for consumption on or about Jan. 1, 2020 is hereby declared. Customers will begin receiving bills that reflect the proposed 2020 rates on or about Feb. 1, 2020.

Consistent with the notification procedures of Chapter 13 of the Texas Water Code, Title 16 of the Texas Administrative Code and applicable city regulations, the San Antonio Water System Board of Trustees announces its intent to increase the water supply component of the water rates and recycled water rates. No changes are proposed to water delivery or wastewater rates for 2020. The new rates, as proposed by

SAWS staff, were presented for review at the Sept. 4, 2019 meeting of the SAWS Board of Trustees; final consideration will be given on or after Nov. 1, 2019 by the SAWS Board. The proposed 2020 rates will become effective for consumption on or about Jan. 1, 2020.

The charges below represent samples of current and proposed billing amounts for different levels of consumption across various customer classes. Please note these amounts are required by the State of Texas. Typical water use by SAWS customers is much lower.

More information is available at 210-704-SAWS (704-7297) or at [saws.org/rates](https://www.saws.org/rates).

Para información en español, por favor lláme al 210-704-7297.

Water Rates (excludes TCEQ and EAA pass-through fees)

Class	Consumption in Gallons	Assumed Meter Size	Proposed Water Rate Adjustments			
			Existing 2019 Rates	Proposed 2020 Rates	\$ change over 2019	% change over 2019
Residential ICL	10,000	5/8"	\$ 50.68	\$ 62.27	\$ 11.59	22.9%
	30,000	5/8"	\$ 238.66	\$ 307.78	\$ 69.12	29.0%
Residential OCL	10,000	5/8"	\$ 59.26	\$ 70.85	\$ 11.59	19.6%
	30,000	5/8"	\$ 270.71	\$ 339.83	\$ 69.12	25.5%
Irrigation ICL	10,000	5/8"	\$ 76.59	\$ 90.98	\$ 14.39	18.8%
	30,000	3/4"	\$ 274.74	\$ 333.25	\$ 58.51	21.3%
Irrigation OCL	10,000	5/8"	\$ 90.24	\$ 104.63	\$ 14.39	15.9%
	30,000	3/4"	\$ 322.06	\$ 380.57	\$ 58.51	18.2%
General ICL	10,000	5/8"	\$ 151.57	\$ 161.85	\$ 10.28	19.9%
	30,000	3/4"	\$ 132.92	\$ 163.76	\$ 30.84	23.2%
General OCL	10,000	5/8"	\$ 60.09	\$ 70.37	\$ 10.28	17.1%
	30,000	3/4"	\$ 153.57	\$ 184.41	\$ 30.84	20.1%
Wholesale	1,000,000	6"	\$ 5,191.85	\$ 6,529.85	\$ 1,338.00	25.8%

Definitions:

ICL: Inside City Limits.

OCL: Outside City Limits.

General Class: Includes Commercial, Industrial, and Apartment customers.

Seasonal Period: Water rates applied to all billings beginning on or about May 1 and ending after five complete billing months on or about Sept. 30 of each year. (Applies only to Recycled Water rates.)

Standard Period: Water rates applied to all billings beginning on or about Oct. 1 and ending after seven complete billing months on or about April 30 of each year. (Applies only to Recycled Water rates.)

Recycled Water Rates

Class	Consumption in Gallons	Assumed Meter Size	Proposed Recycled Water Rate Adjustments				Change from 2019			
			Existing 2019 Rates	Proposed 2020 Rates	Standard	Seasonal	Standard	Seasonal	%	%
Recycled Water - Non-Exchange Customer	10,000	5/8"	\$ 25.37	\$ 26.35	\$ 30.24	\$ 31.41	\$ 4.87	\$ 5.06	19.2%	19.2%
	30,000	3/4"	\$ 55.14	\$ 58.08	\$ 65.72	\$ 69.23	\$ 10.58	\$ 11.15	19.2%	19.2%
	1,000,000	6"	\$ 1,676.83	\$ 1,770.56	\$ 1,998.72	\$ 2,110.46	\$ 321.89	\$ 339.87	19.2%	19.2%
Recycled Water - Exchange Customer	10,000	5/8"	\$ 15.59	\$ 15.59	\$ 18.58	\$ 18.58	\$ 2.99	\$ 2.99	19.2%	19.2%
	30,000	3/4"	\$ 25.80	\$ 25.80	\$ 30.74	\$ 30.74	\$ 4.94	\$ 4.94	19.2%	19.2%
	1,000,000	6"	\$ 691.53	\$ 691.53	\$ 823.93	\$ 823.93	\$ 132.40	\$ 132.40	19.2%	19.2%
Recycled Water - Exchange Customer, Excess of Amount Transferred	10,000	5/8"	\$ 12.18	\$ 12.94	\$ 14.52	\$ 12.94	\$ 2.34	\$ 2.48	19.2%	19.2%
	30,000	3/4"	\$ 36.54	\$ 38.82	\$ 43.56	\$ 38.82	\$ 7.02	\$ 7.44	19.2%	19.2%
	1,000,000	6"	\$ 1,218.00	\$ 1,294.00	\$ 1,452.00	\$ 1,294.00	\$ 234.00	\$ 248.00	19.2%	19.2%

The year-end holidays can be a time for beautiful home decorations, but the Consumer Products Safety Commission warns of an increasing number of injuries from consumers stringing up festive lights and other holiday decorating activities.

The Consumer Products Safety Commission suggest the following 10 safety tips to help keep your holiday home safe this year:

1) Check for freshness when buying a live Christmas tree. A fresh tree is green, its needles are hard to pull from branches, and don't break when bent between your fingers. The bottom of a fresh tree is sticky with resin and, when tapped on the ground, the tree should not lose many needles.

2) Keep trees away from heat sources. Fireplaces, vents, and radiators can rapidly dry out live trees and increase the risk of flammability. Be sure to keep the tree stand filled with water and monitor water levels daily. Place the tree out of the way of foot traffic, and do not block doorways with the tree.

3) Check for a "Fire Resistant" label when buying an artificial tree. It indicates the fake tree is more resistant to catching fire. But still exercise caution since an artificial tree, like a live evergreen, can still catch fire.

4) Avoid sharp, weighted, or breakable decorations when trimming a tree with children. Keep trimmings with small removable parts or ones that resemble food or candy out of children's reach to avoid choking dangers.

5) Keep burning candles within sight. Extinguish all candles before you go to bed, leave the room, or leave the house.

6) Keep candles on a stable, heat-resistant surface. Choose a place where kids and pets cannot reach or knock over burning candles. Lit candles should also be placed away from flammable items—trees, decorations, curtains and furniture.

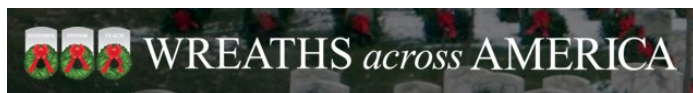
7) Use only lights that have been tested by nationally recognized laboratories, such as UL. Decorative indoor and outdoor lights must meet strict requirements. UL's red holographic label signifies that the light decorations meet safety requirements for indoor and outdoor usage. UL's green holographic label signifies the lights are safe for indoor use only.

8) Check each set of lights for damage. Discard decorative light sets with broken or cracked sockets, frayed or bare wires, or loose connections. Do not use electric lights on a metallic tree.

9) Check each extension cord to make sure it is rated for the intended use. Indoor extension cords should not be used for outside lights.

10) Check outdoor lights for labels showing that the lights have been certified for outdoor use, and only plug them into a ground-fault circuit interrupter (GFCI) protected receptacle or a portable GFCI.





Wreaths Across America is an organization who remember our fallen heroes by laying remembrance wreaths on their graves at different cemeteries. Our very own Fort Sam Houston National Cemetery has over 166,000 headstones alone. Wreaths Across America would like to raise funds to lay wreaths across each grave and to say the name of each veteran out loud.

Deadline to purchase a wreath is November 25.

You can purchase a wreath or donate to the organization at:

<https://wreathsasscrossamerica.org/pages/160770>

The San Antonio Celebration will take place at:
Fort Sam Houston National Cemetery
1520 Harry Wurzbach Road, San Antonio, Texas 78209
Saturday, December 14th, 2019 with ceremony starting at 11:00 a.m.

For more information about the San Antonio location ceremony, or how to donate, volunteer, etc., please go to <https://www.wreathsasscrossamerica.org/pages/14959/Overview/?relatedId=0>

7 Amazing Places to See Beautiful Fall Colors in Texas

By [James Waterson](#)

<https://www.tourtexas.com/articles/60/7-amazing-places-to-see-beautiful-fall-colors-texas>

As the revered French philosopher and journalist Albert Camus once wrote: "Autumn is a second spring when every leaf is a flower." That's especially true here in the Lone Star State, as scenic woods full of oak, maple, mesquite, and cypress trees undergo the spectacular transition from verdant green to vibrant red, orange, and yellow. These autumn colors illuminate parks and natural areas across the state as fireworks do a night sky. In many places, the abundance of color is just as much of an attraction as anything else.

If you're looking to take in some of the most amazing sights of the season but you aren't sure where the best places to see fall foliage are here in Texas, then you're in luck. Many of Texas' state parks have a stunning array of beautiful fall colors to go along with all the fantastic hiking, camping, and recreation they offer year-round. Discover what some of the best parks are below, then plan your trip before all the colors fade.

Note: The abundance of fall colors depends on weather conditions, so the timing suggested below is a general guideline.

List of Parks on next page...

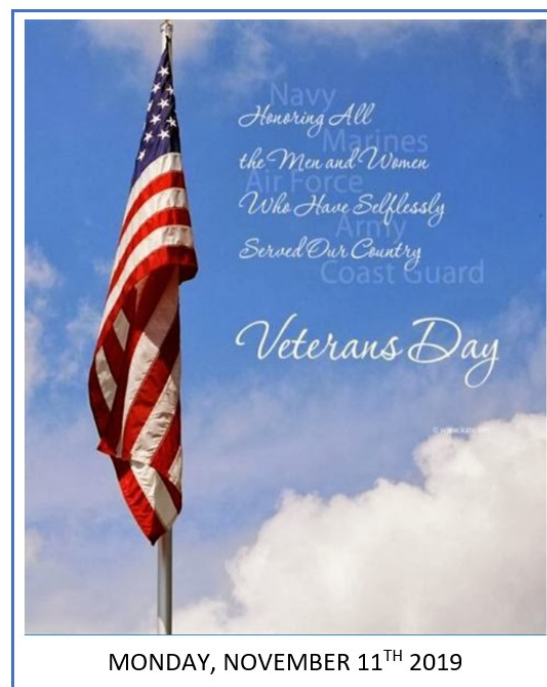


THANKSGIVING SCHEDULED FOOTBALL GAMES

12:30PM FOX	BEARS	AT	LIONS
4:30PM CBS	BILLS	AT	COWBOYS
8:20PM NBC	SAINTS	AT	FALCONS

ARCHITECTURAL REMINDER

Prior to any architectural changes or improvements, owners are required to submit plans to the Architectural Committee and approval must be received prior to any work being performed to all structures and/or landscaping, including but not limited to patios, decks, front doors, entry ways, window tinting, windows, patio doors, screens, awnings, air conditioning units, lighting, decorations, satellite dishes, etc. Architectural Applications can be obtained online or from the management company.



THANK YOU FOR YOUR SERVICE!

Thank you

The Board would like to once again thank all homeowners who continue to follow our CC&R's, rules, and regulations.

Our property values are maintained as a result of the diligence of each of you.

LIST OF PARKS TO VISIT.. from previous page

Lost Maples State Natural Area



Located on the banks of the scenic Sabinal River among rolling tree-covered hills, [Lost Maples State Natural Area](#) is a veritable showcase of the beauty of the Texas Hill Country. Hardscrabble limestone bluffs and canyons, picturesque grasslands, and dense woodlands can be seen and explored throughout the year. Yet it's the park's uncommon Uvalde bigtooth maples that make it a hotspot for fall colors. Plan a trip here in the latter part of October or in early November to see the park covered in a kaleidoscope of autumn color, ranging from vibrant oranges and reds to rich yellows. To see the very best of the fall colors, explore the East Trail, where ~~the majority of~~ the maple trees reside.

Seeing the fall colors at Lost Maples is such a big deal that the park publishes detailed [fall foliage reports](#) that you should check before planning your trip. Since autumn is an incredibly busy season, it's recommended you visit during the week so you can get the most out of your time at Lost Maples.

The Colors You'll See: Orange, Red, and Yellow
Varieties of Trees: Bigtooth Maple and Red Oak
Best Time to Go: Middle of November
City: Vanderpool
Region: [Hill Country](#)



Garner State Park



With its majestic limestone bluffs and the pristine flowing water of the Frio River, [Garner State Park](#) is one of the most beautiful places in the Lone Star State. That is certainly true in the fall, as the cypress, oak, mesquite, and persimmon trees adopt various breathtaking shades of red, orange, and yellow. Immerse yourself in all of Garner's glorious fall colors when you explore its 11 miles of hiking trails. For the most jaw-dropping view, or a great spot to take an amazing photo, head to the scenic overlook where you can see the tree-covered countryside and the Frio River. Once you've gotten all tuckered out, pitch a tent at one of the park's campsites or spend the night in a cozy cabin equipped with a kitchen, shower, and all the other comforts of home. Wake up the next morning and you can take it all in again.

The Colors You'll See: Orange, Red, and Yellow
Varieties of Trees: Cypress, Oak, Mesquite, and Persimmon
Best Time to Go: Late October
City: ~~Concan~~
Region: [Hill Country](#)



Daingerfield State Park



Nestled deep in the heart of northeast Texas, among the towering forests of pine, oak, and cypress trees, is [Daingerfield State Park](#). While this outdoor playground is an idyllic year-round adventure destination, it is truly spectacular in the fall. Explore the miles of hiking trails, rent a kayak and paddle on the shimmering lake, or find a shady spot and admire the sea of brilliant red, orange, and yellow leaves. Gaze across the lake to see all the color reflected off of the water, then hop in your car and see even more as you cruise along the park's roads. To extend your stay in this Piney Woods paradise, hang your hat in one of the park's quaint cabins that you can reserve online.

The Colors You'll See: Orange, Red, and Yellow
Varieties of Trees: Cypress, Sweetgum, Oak
Best Time to Go: End of October – End of November
City: Daingerfield
Region: [Piney Woods](#)



Dinosaur Valley State Park



Pick a spot anywhere in North Texas and you're bound to see some spectacular fall colors. Yet [Dinosaur Valley State Park](#) has even more for those who are adventurous enough to seek it out. Explore the park's hiking trails and you'll be treated to an awe-inspiring ocean of oranges, reds, and yellows. Once you reach the pristine ~~Caluxy~~ [Culberson River](#), keep your eyes peeled for the massive tracks left by dinosaurs long ago. There are other ways to immerse yourself in Dinosaur Valley State Park's wheel of fall colors, including mountain biking, fishing, and camping. Not only is this one of the best places to see fall foliage in Texas, it's also just an hour southwest of Fort Worth.

The Colors You'll See: Orange, Red, and Yellow
Varieties of Trees: Cedar Elm, Hackberry, Sumac, Sycamore, Texas Red Oak, Virginia Creeper
Best Time to Go: End of October – First Week of November
City: [Glen Rose](#)
Region: [Prairies and Lakes](#)



Lake Bob Sandlin State Park

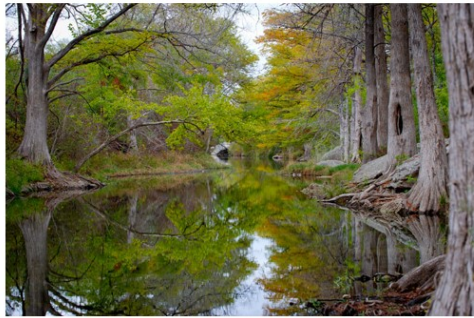


The Piney Woods of East Texas is home to a diverse array of flora that makes it one of the best places to see fall colors in the state. Although all the brilliant color is practically everywhere, you can see just about all the region has to offer in [Lake Bob Sandlin State Park](#). From mid-October through mid-November, the park is awash with vibrant color as the sweetgum, hickory, and red maple trees turn with the season. Visit at the right time and you can see these arresting colors beautifully reflected off the still waters of Lake Bob Sandlin, or you can surround yourself in them by exploring the hiking and mountain biking trails. The lake is also an idyllic fishing spot, and what better time to snare a few bass or catfish than the fall?

The Colors You'll See: Burgundy, Gold, Orange, Red, and Yellow
Varieties of Trees: Sweetgum, Elm, Hickory, Oak, Bald Cypress, Sumac, and Red Maple
Best Time to Go: Mid-October – Mid-November
City: [Pittsburg](#)
Region: [Piney Woods](#)



McKinney Falls State Park



The tranquil waters of Onion Creek flow past towering cypress trees and cascade off of limestone bluffs into secluded pools. Scenic trails wind through captivating forests marked with splashes of reds, oranges, and yellows. All this rugged natural beauty can be found at [McKinney Falls State Park](#), an outdoor oasis located just 13 miles south of downtown Austin. Wander along the nine miles of hiking trails to see majestic bald cypress trees, including the likes of "Old Baldy," which is estimated to be more than 500 years old. Then find a quiet spot by the creek and cast a line to catch a bass or catfish as you sit surrounded by all the colors of fall.

The Colors You'll See: Orange, Red, and Yellow
Varieties of Trees: Bald Cypress, and Red Oak
Best Time to Go: Late October – Early November
City: Austin
Region: Hill Country



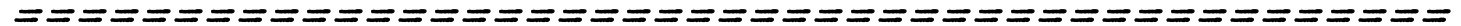
Tyler State Park



A majestic forest of 100-foot-tall trees envelops a scenic 64-acre spring-fed lake, creating a beautiful East Texas retreat. Welcome to [Tyler State Park](#), a stunning recreational area located just north of the city of Tyler. Each fall, the park is a veritable showcase of all the colors of the season, as the sweetgums, maples, dogwoods, oaks, and more adopt a dizzying array of yellows, reds, and oranges. While you can see all the shades of the season throughout the park, there are some spots you can't miss. Explore the Lakeshore Trail for awe-inspiring views of the lake and the colorful trees, then traverse the Whispering Pines Trail that takes you to a rock waterfall. Another great way to see the foliage is by renting a canoe or kayak and paddling to the center of the lake, where the view can't be beat.

Whether you are visiting for an afternoon or a weekend, make sure to check out the Silver Canoe Park Store and Patio for souvenirs, supplies, or lunch. If you're staying overnight, make sure to book one of Tyler State Park's limited use cabins ideal for two people that feature air conditioning and a heater, a refrigerator, and other essentials.

The Colors You'll See: Deep Maroon, Red, Orange Yellow
Varieties of Trees: Sweetgum, Maple, Dogwood, Sassafras, Hickory, Sumac, and Oak
Best Time to Go: Late November through Early December
City: Tyler
Region: Piney Woods



DIWALI SA 2019

November 02 @ 5:00 pm - 11:59 pm @ Hemisfair Park



Diwali, or Deepawali is the Hindu festival of lights, typically lasting five days and celebrated during the Hindu Lunisolar month Kartika. One of the most popular festivals of Hinduism, Diwali symbolizes the spiritual "victory of light over darkness, good over evil and knowledge over ignorance". The festival is widely associated with Lakshmi, goddess of prosperity, but regional traditions connect it to Rama, Vishnu, Krishna, Durga, or Kali.

Come join us on the first Saturday of November from 5 PM-12 AM downtown at HEMISFAIR for this FREE event. There will be live entertainment, food and handicrafts for sale, 2,000 floating diyas to be released and a DJ area for dancing the night away. The event concludes with a spectacular FIREWORKS display! Come and celebrate Diwali with us!!

Our very own Preserve HOA member Shankar Chelakari and his daughter will be performing later in the evening of this event. Best of luck in your performance!!

Sources: Wikipedia and <https://hemisfair.org/event/diwali-sa-2019/>

Our Fall Harvest Festival was a SUCCESS!!

harvest FESTIVAL

A FAMILY EVENT

We would like to thank the Social Committee for all their planning and hosting this wonderful event as well as all our volunteers who helped with set up and take down.! Fun was had by all, especially the young ones.

Congratulations to all the winners!

1st place: Mary Ling, Traditional Chili

2nd place: Audrey Ollendieck, Spicy White Chili

3rd Place: Steve Renaud, Traditional Chili

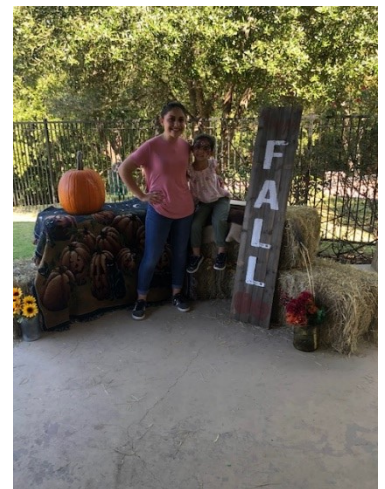


1st Place: Mary Ling, Snicker's Bar Pie

2nd Place: Audrey Ollendieck, Apple Pear Crisp Crumble

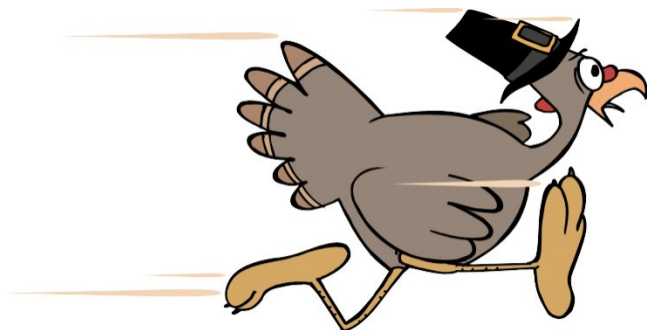
3rd Place: Jennifer Donovan, French Chocolate Silk Pie

Our local area Bexar County ESD personnel were present and judged the chili and pie contests!!



November

SUN	MON	TUE	WED	THU	FRI	SAT
				Recycle Day	01	02
03	04 Trash Day 	05	06	07 Recycle Day	08	09 Veterans' Day Adults Only Gathering @ Pool 4-6 p.m.
10	11 Trash Day 	12	13	14 Recycle Day	15	16
17	18 Trash Day	19	20	**21	22	23
24	25 Trash Day	26	27	28 Recycle Day 	29	30



CONTACT INFORMATION

The Preserve at Alamo Ranch

BOARD OF DIRECTORS

Ryan Haskins, President
Michael Robles, Vice President
Mary Ling, Secretary
Kristen Hess, Treasurer
Steven Hovsepian, Member at Large

COMMITTEES



Vacant, Social Committee, Chair
Email: preservehoasocial@yahoo.com

Edward Arroyo, ACC, Chair
Email: edward.arroyo@live.com

Gene Nowak, Finance Committee, Chair
Email: kurt.bergo@hotmail.com



MANAGED BY:

Eva Hecox
Diamond Association Management & Consulting ("DAMC")
14603 Huebner Rd., Building 40
San Antonio, TX 78230
Phone: 210-561-0606
Fax: 210 -690-1125
Eva@damctx.com

WHEN REPORTING ISSUES

GATES: If your remote or code does not work or if the gates are not opening during normal business hours, 8:30 am to 5:00 pm Monday thru Friday, call DAMC at 210-561-0606 or email accesscontrol@damctx.com.

If it is after hours or on the weekend, please call DAMC at 210-561-0606 and press 5. The on call manager will receive the message. When leaving a message, please leave a call back number.

STREET LIGHT OUT

Please email alyssa@damctx.com. Please provide intersection or address light is in front of. We will contact CPS and please note, it may take up to 10 business days for the light to be fixed.

IRRIGATION

If you see irrigation running on common areas, please report them to eva@damctx.com with the location of the issue, such as "the island where keypad is at Newton Trail." If it is after hours or on the weekend, please call DAMC at 210-561-0606 and press 5. The on call manager will receive the call. When leaving a message, please leave a call back number.



MASTER ASSOCIATION:



Monika Montoto
Community Manager, Alamo Ranch
12160 Volunteer Parkway • San Antonio, TX 78253
Phone: 210-740-4976