



Newsletter

JUNE 2019– VOLUME 2, ISSUE 6



Board of Directors

Ryan Haskins
President

Michael Robles
Vice President

Mary Ling
Secretary

Veronica Cardona
Treasurer

Steven Hovsepian
Member at Large

Email the HOA Board:
preservehoaboard@yahoo.com

2019 ANNUAL HOMEOWNERS' MEETING

At our annual homeowners' meeting on May 8th, it was our first inaugural meeting in utilizing electronic voting of Board members as well as proposed amendments to our DCCRs. Even though not all homeowners voted, the number of votes received surpassed all other previous years due to the convenience of electronic voting.

We have heard from several homeowners that it was an easy to access and use. We look forward to utilizing this system for all future elections and voting processes.

FAREWELL TO A BOARD MEMBER



We say goodbye to Haley Najar who fulfilled her one year term. Thank you Haley for your service and dedication while on serving on the Board of Directors.. It is good to know you will remain a member of the Social Committee and keeping all our HOA entertained!!

New Board Members

Please welcome back **Steven Hovsepian** and a warm welcome to newcomer **Veronica Cardona** who will both serve three-year terms. Thank you both for volunteering your time and service!

Officers

Ryan Haskins ~ President
Michael Robles ~ Vice President
Veronica Cardona ~ Treasurer
Mary Ling ~ Secretary
Steven Hovsepian ~ Member At Large

The Board would like to thank everyone again that participated in our 2019 Annual meeting! As more homeowners are able to participate in Association matters such as our Annual Meeting, we become a stronger and more inclusive community of neighbors.

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# Upcoming COMMUNITY EVENTS

**ALAMO RANCH**  
PROPERTY OWNERS ASSOCIATION

**~ ANNUAL MEETING OF THE MEMBERS ~**

**DATE:** JUNE 3, 2019  
**TIME:** 4:00PM – 5:00PM  
**LOCATION:** HYATT REGENCY HILL COUNTRY RESORT & SPA  
9800 HYATT RESORT DRIVE  
SAN ANTONIO, TX  
TELEPHONE: 210.647.1234

**\*Note: Parking vouchers will be given at the end of the meeting\***

**PLEASE NOTE: THIS IS NOT AN HOA MEETING.**  
This meeting is to discuss POA landscape maintenance, litter patrol, etc. Roads include: Alamo Ranch Parkway, Alamo Parkway, Lone Star, Cottonwood way, La Villita and Volunteer Parkway.



July 4<sup>th</sup> – Meet at pool parking lot at 9:45 a.m.

10:00 am start

Dress up your bikes, wagons, scooters AND pets for the Annual July 4th Parade and join the fun parading around the neighborhood! Be sure to stay afterward and enjoy the popsicles! Volunteers Needed - Please contact the social committee at [preservehoasocial@yahoo.com](mailto:preservehoasocial@yahoo.com).

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The Board of Directors would like to hear from all of you!

Please reach out by emailing the Board as well as our management agent, Eva Hecox, with your thoughts, comments, or other ideas for the below items. All responses will be kept confidential and will be only be used for rate of interest and/or consideration for future project purposes only.

~ How would you like to see the greenbelts/open space areas/vacant lots be utilized for the benefit of the HOA, i.e. walking trails, park with benches, dog park, basketball courts, playground expansion or new one?

~ What can we, as an HOA improve on, if at all, for more communication or better communication in reaching our homeowners?

~ What ideas not listed above would you like to have the Board research, discuss, or approve for future capital improvements?

Please send your responses to the Board at preservehoaboard@yahoo.com and/or Eva Hecox at eva@damctx.com

FOOD TRUCK EVENT



Do you love food trucks? Would you like the ability to purchase delicious food at the pool?

The Board of Directors are discussing the possible creation of a new Association “Food Truck Event” and would like feedback from you about this proposed event!

Homeowners, please provide the Board with your feedback and thoughts on having a “Food Truck Event” in the community. Please email your input to preservehoaboard@yahoo.com.

Also, if you are interested in assisting the Board with this project and/or know a good food truck vendor that might be interested in participating in this proposed event please let the Board know!

HOME IMPROVEMENT

Summer is here and we will soon be taking on home improvement projects, landscaping projects, etc. Before you do, please remember to seek approval from the ACC if you are seeking any major improvements to exterior of your home.

The deed restrictions require all exterior changes to have Architectural Control Committee (ACC) approval prior to installation. For most ACC submissions, you will need:

- a survey with building setbacks marked and the location of the improvement indicated.
- any relevant additional information such as colors, materials, etc.

Your project may be delayed if the ACC committee has to request additional information.

To begin process:

Go to www.preserveatalamoranch.com, click on Resident Resources, then ACC Information. Click the bottom left corner link: **ACC Form**, or contact Eva Hecox at Diamond Association Management Company ("DAMC") for a form.

Once submitted: The ACC has **30 days to review**. You will get a response via email.



PARKING PERMITS

As a reminder, parking enforcement will not be enforced during the Thanksgiving week as well as winter holidays in December (when school is not in session). All other times, parking will be strictly adhered to.

You will need to request a temporary parking pass if you will be having overnight guests and their vehicle will need to be parked on the street. The information below will need to be emailed to eva@damctx.com at least 48 hours prior to the start of the visit so the pass may be emailed to you in time. You will need to print the pass and place it on the drivers side window, so as to be visible for the patrol. The following information is required for a pass: **Name, Address, Vehicle Make/Model, and License plate number including state.**

POOL KEYS

As pool seasons kicks in, if you contact Eva Hecox regarding your pool key or need another pool key, please be sure to include our community name, along with your name and address. There have been receipt of emails with no address and community name, thereby delaying a response and action.

COMMUNITY SURVEYS

Please be on the lookout for surveys to be sent by our managing agent DAMC (Eva Hecox) to each and every homeowner asking for your input on capital improvement projects, priorities and funding for same. Please be sure to have an email address on file with DAMC.

EMAIL ADDRESS

If you would like to be included in the e-blast of upcoming events (Board Meetings, community events, etc.) please furnish your email address. Remember, if you have changed your email address, please provide your new email to alyssa@damctx.com so that it can be updated. If you are registered on the portal, you can go in and change your email address.

CONTROLLED ACCESS GATES

At the recent Board meeting on May 28th, the Board approved the closure of all controlled access gates beginning June 6th which is the last day of school. These gates will remain closed indefinitely until further notice or pending receipt of results of the gate study currently being conducted by the Finance Committee (with exception to the Open House dates held on the first Saturday of each month from 12 p.m. to 5 p.m.).

**FOR ADDITIONAL INFORMATION
WHEN REPORTING TO OUR
MANAGEMENT AGENT, PLEASE
CONTACT INFO ON LAST PAGE**



Now that the school has ended and summer is in full swing, please be mindful that children will be out playing. Please remember to:



- Check behind your vehicle when backing out.
- Decrease your speed while driving in our neighborhood.
- Posted Speed Limit is 20 MPH within our communities.



Congratulations to all our upcoming graduates in our Preserves communities! Continue on your path and make memories.

COMMENCEMENT EXERCISES SCHEDULE:

Campus	Graduation Date	Graduation Time	Rehearsal Date	Rehearsal Time	Location
Health Careers H.S.	Thursday June 6, 2019	6:30 p.m.	Thursday June 6, 2019	9:00 a.m.	NISD Sport Gym
Brandels H.S.	Sunday June 9, 2019	6:30 p.m.	Sunday June 9, 2019	12:00 p.m.	Alamodome
Brennan H.S.	Monday June 10, 2019	2:00 p.m.	Monday June 10, 2019	8:00 a.m.	Alamodome
Marshall H.S.	Monday June 10, 2019	6:30 p.m.	Monday June 10, 2019	10:30 a.m.	Alamodome
Warren / C.C.A.	Tuesday June 11, 2019	2:00 p.m.	Tuesday June 11, 2019	8:00 a.m.	Alamodome
O'Connor H.S.	Tuesday June 11, 2019	6:30 p.m.	Tuesday June 11, 2019	10:30 a.m.	Alamodome
Isa / C.A.H.S.	Wednesday June 12, 2019	2:00 p.m.	Wednesday June 12, 2019	8:00 a.m.	Alamodome
Stevens H.S.	Wednesday June 12, 2019	6:30 p.m.	Wednesday June 12, 2019	10:30 a.m.	Alamodome
Jay / S.E.A.	Thursday June 13, 2019	2:00 p.m.	Thursday June 13, 2019	8:00 a.m.	Alamodome
Holmes / B.C.H.S.	Thursday June 13, 2019	6:30 p.m.	Thursday June 13, 2019	10:30 a.m.	Alamodome
Clark H.S.	Friday June 14, 2019	2:00 p.m.	Friday June 14, 2019	8:00 a.m.	Alamodome
Hartan H.S.	Friday June 14, 2019	6:30 p.m.	Friday June 14, 2019	10:30 a.m.	Alamodome

HATS OFF TO ALL OF YOU GRADUATES!

"The beautiful thing about learning is that no one can take it away from you."
—B.B. King



SUMMER

Activities for Kids

1. Bike rides. Take your kids out for a fun bike ride, either near your house, or if the kids are older, take them on a bike trail. Since it's a hot summer day, make sure to bring water!
2. Have a picnic at a local or state park. Getting kids together for a picnic at a local or state park can be a fun group activity. Just make sure to find some shade!
3. Backyard camping. Your kids may be too small to go camping at a campsite or park, but why not start in the backyard?
4. Local tennis camp. Tennis is one of those sports that most kids don't get to play during the school year. Below is a local place for all ages. For dates, times and rates, please go to: <https://www.thetennispark.com/san-antonio-tennis-lessons/tennis-camps-san-antonio>.
5. Paint rocks. Are you one with rocks everywhere in your yard or nearby? Have fun painting faces or designs on rocks with your kids. You could use these as door stoppers or paper weights!
6. Go to the farmer's market. You don't have to travel far to open up your kids' worlds. Going to your local farmer's market can be a fun outing as well as a way for showing them all of the different and colorful foods.
7. Go hiking. Pick an easy hiking trail to do with your kids first and then weekly, during the summer, you can choose a more advanced trail. Check out <https://sanantonio.kidsoutandabout.com/content/hike-kids-san-antonio> for ideas.
8. Fly a kite. Pick a clear area to run and fly a kite of your choice. Flying a kite teaches your kids patience and coordination. A plus is that they are pretty to watch high in the sky, with a bright sun, during a fun summer day.
9. Visit your local lake/beach trip. Make it a day trip if you need to. It is a fun, cheap way to create summer memories with your kids. Pack a lunch and find a good spot.
10. Glow in the dark mason jar. You can make believe with this glow in the dark jar! You can capture fairies or even use it as a night light. The results are radiant! Parental supervision is recommended 😊. To make these, please go to <http://frompankawithlove.blogspot.com/2012/01/glowing-jar-project-varazslat-lakasban.html?m=1>

CALL TO SERVE ANNOUNCEMENTS



SOCIAL COMMITTEE:

Let's *get* Social



Tara Arthur will be stepping down as Chairperson for the Social Committee this July, after our 4th of July event. The Board is asking for volunteers and someone who is willing to be Chairperson. The Social Committee plans all social events for our HOA, including Spring Fling, Fall Festival and so much more. If you like party planning and bringing smiles to our families, then please consider joining the Social Committee. Please reach out to the Board at preservehoaboard@yahoo.com or our management agent, Eva Hecox at eva@damctx.com for more information.

LANDSCAPE AND ENHANCEMENTS COMMITTEE:



At our most Board meeting on May 28th, the Board of Directors approved the establishment of a Landscape and Enhancements Committee. This committee will assist the Board with suggestions, recommendations, walk the communities (common areas) and pinpoint items that need attention such as landscape, roads, sidewalks, greenbelts, pool grounds, deterioration to home exterior, etc. This Committee will be in essence, the Board's eyes and ears, so our communities and our homes are always aesthetically pleasing. Perhaps promote a Yard of the Month or provide new ideas on how to better utilize our common areas. Assist the Board and management agent with gathering proposals for landscape projects/purposes.

The Board is looking for individuals in each community for more outreach. This would be ideal for all our dog walkers, walkers, joggers, as they normally roam the communities. We currently have a volunteer for the Coves section (Paul Fletcher) as well the Models/Trails section (Randy Shircel). Thank you, gentlemen, for your time and service. Looking forward to working with you.

Please contact the Board at preservehoaboard@yahoo.com or our management agent, Eva Hecox at eva@damctx.com for more information and your submission to volunteer.

COMMUNICATIONS AND NEWSLETTER COMMITTEE:



The Board also approved the establishment of a Communications and Newsletter Committee. This Committee will assist in all aspects in communicating and reaching out to the HOA. May assist the other committees in communicating with the HOA as well. Assist with gathering of information, articles, photos for our monthly newsletter. So if you are creative, skilled in word processing, assist in drafting fliers and announcements, then please contact the Board at preservehoaboard@yahoo.com or our management agent, Eva Hecox at eva@damctx.com for more information and your submission to volunteer.

SOLICITORS



Our communities are an attractive target for uninvited door-to-door solicitors. Selling anything from vacuums to pest control to roofing, outside solicitors can be a nuisance and a potential criminal element. We have “No Solicitors” signage posted on all entrance gates for each community. Below are some tips on how to handle uninvited outside solicitors.

- Choose to not answer the door. Ignoring a solicitor minimizes the chance of being the victim of a criminal posing as a salesperson.
- Say “No thank you.” and shut the door.
- If you choose to listen, do not invite the solicitor inside. You have no obligation to open up your home, even if it is raining or cold/hot. Open the door enough just to talk for a minute. Keep your hand on it to make it clear you’re in charge of your home.
- Use friendly, but direct language. You don’t have to slam the door in his or her face or use profanity, but make it clear you aren’t interested. The main part of his or her job is making sales pitches to people, the majority of whom will not buy the product. Don’t let your time be wasted by fruitless persuasion techniques. State firmly and definitively that you wish to be left alone. Example: “Thank you, but I’m not interested in a roof inspection right now. Have a nice day.”
- Avoid inviting body language. Being confronted face-to-face requires that you provide non-verbal cues as to how you feel. Looking serious or like you have somewhere you need to go are good ways to convey that you don’t have time for the sales pitch. It’s okay to look stern, but again, there’s no need to be outright rude or unfriendly. Making eye contact is the cue that you’re being direct about not wanting what’s being offered.
- Be prepared to interrupt. Salespeople have been trained to talk fast to prevent this from happening. Raise your voice slightly, while staying friendly, and let him or her know you aren’t interested again.

For added effect, hold up your hand to signal you’re about to say something. Example 1: “Thanks for the information, but I really don’t need a vacuum cleaner right now.” Example 2: “Thanks, but I’m satisfied with my current provider.” If he or she really isn’t getting the message, start closing the door immediately after you say this. A slow, yet determined movement indicates that you’re ending the conversation.

- Let the solicitor know that this is a “No Soliciting” community. The solicitor is trespassing on private property. Asking a solicitor to exit the community is completely within our rights. Call the Bexar County Sheriff’s Office (BCSO) non-emergency number to report a violation.
- Report inappropriate behavior. If you find a solicitor to be uncomfortably aggressive, call the BCSO nonemergency number. Ensure to report the solicitor’s full name. Jot down some of the details right after the incident so you remember everything to report to BCSO.
- Report a solicitor’s vehicle parked in the pool/play area parking lot to our property manager, Eva Hecox at 210-561-0606. This area is private community property. Notify DAMC so that they can advise the solicitor’s company to remove the vehicle.

Criminals often pose as solicitors before committing crimes. A solicitor’s perceived right to earn a living, ends where our property rights begin. As a community, we owe it to ourselves and our neighbors to take ownership of this issue. When we consistently address each instance of outside solicitors, it maintains the safety of our community and enforces our property rights.

DID YOU KNOW?



On **June 5, 1968**, - Robert F. Kennedy was shot and mortally wounded while leaving the Hotel Ambassador in Los Angeles. The shooting occurred after a celebration of Kennedy's victory in the California presidential primary. He died at 1:44 a.m., June 6, at age 42, leaving behind his wife Ethel and eleven children, the last one born after his death. President John F. Kennedy had named his brother and campaign manager, Robert Francis Kennedy, to the post of U.S. Attorney General in 1961. Robert served as the president's closest confidant. After the assassination of JFK, Robert remained as Attorney General until 1964, when he resigned to make a successful run for the U.S. Senate from New York. In March of 1968, he had announced his candidacy for the presidency. And with the win in California, appeared headed for the nomination.

On **June 6, 1872**, Pioneering feminist Susan B. Anthony was fined for voting in a presidential election at Rochester, New York. After voting rights had been granted to African American males by the 15th Amendment, she attempted to extend the same rights to women. She led a group of women that voted illegally, to test their status as citizens. She was arrested, tried and sentenced to pay \$100, which she refused. Following her death in 1906 after five decades of tireless work, the Democratic and Republican parties both endorsed women's right to vote. **In August of 1920, the 19th Amendment to the U.S. Constitution was finally ratified, allowing women to vote.**



June 6th will mark the 75th Anniversary of D-day. During World War II (1939-1945), the Battle of Normandy, which lasted from June 1944 to August 1944, resulted in the Allied

liberation of Western Europe from Nazi Germany's control. Codenamed Operation Overlord, the battle began on June 6, 1944, also known as D-Day, when some 156,000 American, British and Canadian forces landed on five beaches along a 50-mile stretch of the heavily fortified coast of France's Normandy region. The invasion was one of the largest amphibious military assaults in history and required extensive planning. Prior to D-Day, the Allies conducted a large-scale deception campaign designed to mislead the Germans about the intended invasion target. By late August 1944, all of northern France had been liberated, and by the following spring, the Allies had defeated the Germans. The Normandy landings have been called the beginning of the end of the war in Europe.

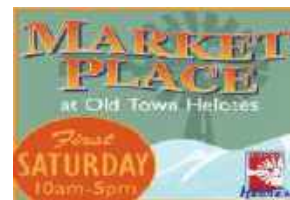
June 14, 1777, John Adams introduced a resolution before Congress mandating a United States flag, stating, "...that the flag of the thirteen United States shall be thirteen stripes, alternate red and white; that the union be thirteen stars, white on a blue field, representing a new constellation." This anniversary is celebrated each year in the U.S. as Flag Day.

Courtesy of www.historyplace.com

MEMORIAL DAY, MAY 27TH



We would like to congratulate and thank Tara Arthur and the Social Committee for hosting yet again another successful Ice Cream Social. They were met with a huge crowd and served up lots of delicious ice cream to kids and adults. Fun and stickiness (ice cream) was had by ALL!!



NEXT DATE: JUNE 1, 2019

The Market Place offers free activities for the kids! Craft/Art Vendors, Food Vendors and a Farmer's Market will be on hand.

10 a.m. to 5 p.m.

Location – Old Town Helotes at 14391 Riggs Road, Helotes, TX 78023

For more info, please go to:

<https://www.helotesmarketplace.com/>



JUNE 16, 2019

Wishing all our community Dads, Grandfathers, Step Dads, Brothers, Uncles or whatever "fatherly" role you have in your loved one's lives, a great and blessed day!



The swimming pool facilities underwent a spring clean and facelift just before Memorial Day holiday! The pool decks and both bathroom floors were power washed and stained.

A pool lamp was replaced in the shallow/kiddie pool area. The kiddie water toys/features were acid washed, then power washed, sanded, primed and painted.

Below are some before and after photos.

BATHROOM:



POOL DECK/WATER TOY:



COVERED PATIO:



The Pool monitors through Smith Security are now present at the pool as of May 26th. Anyone accessing the pool or wish to gain entry, will need to have their pool key card with them, provide the pool monitor with an ID (Driver's License, Military I.D., or a School I.D. (with photo) as well as sign in.

PLEASE DO NOT ALLOW NON-RESIDENTS TO USE YOUR POOL CARD.

Below is a brief portion of the Pool Rules. Please be sure to adhere to all rules. If one is found to be in violation of any of the rules, will be asked to leave.

THE BOARD OF DIRECTORS THANKS YOU IN ADVANCE FOR YOUR COOPERATION.

Pool Conduct Rules:

- a. The Preserve at Alamo Ranch HOA strongly suggests that no resident swims alone at any time.
- b. **Not allowed** in the pool enclosure:
 - Alcoholic beverages
 - Smoking
 - Persons under the influence of alcohol or drugs
 - Glass or breakable containers
 - Diving into the pool
 - Running, rough or excessive horseplay
 - Abusive, vulgar or profane language or hand gestures
 - Concealed weapons
 - Use of skateboards, skates, roller blades, bikes and similar devices.
 - Animals, birds, reptiles, etc.
- c. Food, drinks, any type of bottle, and gum are prohibited in the pool or on the pool edge. Limit use of these items to the patios and lawn areas.
- d. Persons with communicable diseases, open cuts or sores are not allowed in the pool.
- e. Pool users must be properly attired in swim wear. No cut-off pants, jean shorts or boxers are permitted.
- f. Diaper-age children must wear disposable swim diapers or reusable commercial swim diapers at all times while in the swimming pool. **Regular disposable diapers or cloth diapers with rubber pants are not allowed.** There will be a one hundred-dollar (\$100) fine for cleaning the pool if a diaper leaks or bursts in the pool. Please be aware that any time waste is discovered in the pool, the Association must close the pool at a cost of approximately two hundred dollars (\$200) per incident.
- g. **No one under age sixteen (16) is allowed in the pool area unless accompanied by an adult Association Member.**
- h. Anyone who repeatedly violates pool rules will have their privileges suspended at the discretion of the Board of Directors.





Homeowners:

There were some concerns brought up at the Annual Homeowners' meeting regarding the general maintenance upkeep within the common areas of Alamo Ranch in its entirety. The Alamo Ranch POA ("POA") will be holding an Annual Meeting for all homeowners within our Alamo Ranch community. The Alamo Ranch POA is the Association that The Preserve at Alamo Ranch HOA pays dues to for maintaining the common areas throughout Alamo Ranch.

The Board was able to reach out to the POA with questions and concerns posed. Below are the answers and/or information provided by the POA involving landscaping and maintenance matters in Alamo Ranch. The information provided helps to give an idea of the areas the POA is responsible for and currently focused on addressing within the Alamo Ranch communities:

- "1. Areas in front of the school are not maintained by the POA. That is maintained by the school. I will drive by the area to see if the flashing lights are in front of the school. If they aren't then we will get those trees trimmed back.**
- 2. The irrigation on Lonestar has never worked and is in bad shape. We do not have meters that service those areas either.**
- 3. We will be trimming trees along Lonestar. Dead trees are only removed if they are a safety issue. I will drive by the area to look at the trees with our landscaper to see if any trees need to be removed.**
- 4. The county really tore up the areas where they installed the lights and we had to replace the irrigation lines because of it. We are working on some landscape modifications that are more xeriscape that can also save us money and water.**
- 5. We do not maintain any areas along Culebra. We could not mulch all trees within the POA as we don't have sufficient funds to Mulch everything within the POA. We would have to increase the POA dues in order to mulch everything. I wish we could do this but it is nearly impossible with all the trees and mulch beds we currently have in place. Some areas will need to stay looking natural and other areas with landscaped beds and irrigation is what is being maintained.**
- 6. Not sure the County will reseed the area. As you can see when they put in the traffic lights they did not do anything to replace any of the work they tore up. County construction signs are not the responsibility of the POA. You will need to call the County to assist with those signs.**

POA road areas are as follows:

**Alamo Ranch Parkway
Alamo Parkway
Cottonwood way
Lonestar
La Villita
Volunteer Parkway..."**

Homeowners, if you have questions or concerns about the common areas identified above that are cared for by the Alamo Ranch POA please contact Monika Montoto. Please see contact information on last page of this newsletter.

June 2019

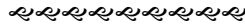
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1 Open House Gates Open 12 – 5 p.m.
2	3 Trash Pick Up Alamo Ranch POA meeting 4-5 p.m. Hyatt Regency Hill Country Resort & Spa	4	5	6 Recycle 	7	8
9	10 Trash Pick Up	11	12	13 Recycle	14	15
16 <i>Happy Father's Day!</i>	17 Trash Pick Up	18	19	20 Recycle	21	22
23	24 Trash Pick Up	25	26	27 Recycle	28	29
30 						



CONTACT INFORMATION

The Preserve at Alamo Ranch

COMMITTEES



Tara Arthur, Social Committee, Chair
Email: preservehoasocial@yahoo.com

Edward Arroyo, ACC, Chair
Email: edward.arroyo@live.com

Kurt Bergo, Finance Committee, Chair
Email: kurt.bergo@hotmail.com



MANAGED BY:

Eva Hecox
Diamond Association Management & Consulting ("DAMC")
14603 Huebner Rd., Building 40
San Antonio, TX 78230
Phone: 210-561-0606
Fax: 210 -690-1125
Eva@damctx.com

WHEN REPORTING ISSUES

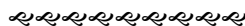
GATES: If your remote or code does not work or if the gates are not opening during normal business hours, 8:30 am to 5:00 pm Monday thru Friday, call DAMC at 210-561-0606 or email accesscontrol@damctx.com. If it is after hours or on the weekend, please call DAMC at 210-561-0606 and press 5. The on call manager will receive the message. When leaving a message, please leave a call back number.

STREET LIGHT OUT

Please email alyssa@damctx.com. Please provide intersection or address light is in front of. We will contact CPS and please note, it may take up to 10 business days for the light to be fixed.

IRRIGATION

If you see irrigation running on common areas, please report them to eva@damctx.com with the location of the issue, such as "the island where keypad is at Newton Trail." If it is after hours or on the weekend, please call DAMC at 210-561-0606 and press 5. The on call manager will receive the call. When leaving a message, please leave a call back number.



MASTER ASSOCIATION:



Monika Montoto
Community Manager, Alamo Ranch
12160 Volunteer Parkway • San Antonio, TX 78253
Phone: 210-740-4976